## **India Delegation**





Presently, Pankaj Jain holds the position of Non-Executive Chairman of Petronet LNG Ltd.

He is also on the board of National Credit Guarantee Trustee Co. Ltd. and Micro Units Development & Refinance Agency Ltd. and Secretary-Department of Financial Services at Government of India and Member of International Financial Services Centre Authority.

In the past Pankaj Jain held the position of Managing Director at India Infrastructure Finance Co. Ltd. and Associate Member at The Institute of Cost & Works Accountants of India.

He received an undergraduate degree from Shri Ram College of Commerce and an MBA from Faculty of Management Studies.

	Name	Role		
B.L. G.	Mr. Pankaj Jain	Secretary		Ministry of Petroleum & Natural Gas
Delegation Contacts	Mr. Sunil Kumar	Joint Secretary (E&BR)		Ministry of Petroleum & Natural Gas
Comucio	Ms. Esha Srivastava	OSD/Joint Secretary (IC)		Ministry of Petroleum & Natural Gas
	Mr. Manish	Consul General		India to Vancouver
	Michelle Tetreault		(403) 519-8651	michelle@wpccanada.com
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Date	Time	Event	Location
		Arrival at YYC	YYC Airport
Sunday, September 17th	16:00	Arrival at Mayors Reception	MacLeod Hall – Telus Convention Centre
Sunday, September 17th	18:00	Arrival at Opening Ceremonies	Telus Convention Centre
Monday, September 18th	13:30	Ministerial Roundtable – MRT1	Auditorium 1 – BMO Centre
Monday, September 18th	17:30	Arrival at Ministerial Reception	Fairmont Palliser
Monday, September 18th	17:45	White Hat Ceremony Minister Group Photo	Fairmont Palliser – Oval Room
Monday, September 18th	18:00	Ministerial Reception Program Starts	Fairmont Palliser – Crystal Ballroom
Tuesday, September 19th	10:15	Ministerial Session – MS5	Auditorium 2 – BMO Centre
Tuesday, September 19th	17:15	Canada Night Event - Ticketed	Nutrien Western Event Centre
Tuesday, September 19th	20:00	Arrive at Cirque de Soleil Event	Loy 6 – Stampede Park
Thursday, September 21st	14:45	Closing Ceremonies	Big 4 Main Hall A&B
		Departure from YYC	YYC Airport

Legend		
Common Event		
Country Specific Event		

Ministerial Session – MS5			
Date	Tuesday, September 19th		
Time	10:15 – 11:15		
Location	Auditorium 2 – BMO Centre		
Session Title	India		
Session Description			

Ministerial Round Table - MRT 1				
Date	Monday, September 18 <sup>th</sup>			
Time	13:30 – 14:30			
Location	Auditorium 1 – BMO Centre			
Session Title	What does the energy transition mean for your country?			
Session Description	The energy transition refers to the process of shifting from reliance on fossil fuels, such as coal, oil, and natural gas, to cleaner and more sustainable energy sources, such as renewables (solar, wind, hydro, geothermal) or by significantly reducing or eliminating the emissions associated with the use of fossil fuels. The transition is driven by the need to mitigate climate change, reduce greenhouse gas emissions, and move towards a low-carbon and environmentally sustainable			

energy system. For any country, the energy transition can have significant implications across various sectors.

The specifics of the energy transition will vary depending on a country's existing energy infrastructure, natural resources, technological capabilities, political will, and societal priorities. Each country must tailor its energy transition strategy to suit its unique circumstances while keeping the global objective of sustainable energy in mind.

## **Protocol Tips: India**

As the liaison officer hosting the official delegation from India, you will require cultural sensitivity and respect. Here are some key considerations to keep in mind:

Research and Preparation: You will find the biography of the leader of your delegation in this Handbook. Please feel free to research the delegation's background, including the individuals' positions and roles. Understanding their specific interests and objectives will help you tailor your interactions effectively.

Formal Greetings and Respect: Address delegation members using appropriate titles and honorifics, such as "Mr." or "Mrs."/"Ms". The traditional Indian greeting, Namaste (placing palms together and bowing slightly), is often used. However, handshakes are also common in professional settings. Begin meetings with a warm welcome and expressions of gratitude for their visit.

Communication Styles: Practice active listening and engage in open and patient communication. Maintain good eye contact during conversations to convey respect and engagement. Use a friendly and open body language to create a welcoming atmosphere.

Hierarchy and Age: Indian culture values hierarchy and age. Show respect for senior delegation members by acknowledging their status and age. Be prepared for formal introductions and adhere to established protocols during meetings.

*Dress Code*: Dress professionally and modestly. Business attire is typically appropriate.

Dining and Hospitality: Given that meals such as the opening ceremonies are part of the program, inquire about any dietary restrictions or preferences within the delegation. While dietary inquiries were made as part of the delegate registration process the information provided may be incomplete.

*Privacy Concerns*: Always ask for permission before taking photographs, especially of delegation members, as privacy is important to Indians.

*Cultural Taboos*: Avoid using your left hand for giving or receiving items, as it's considered less clean. Avoid discussions about sensitive topics like religion, caste, and political matters.

## **Language Tips**

India has multiple official languages although the common language is English.